

MILESTONES EDUCATION

#hereforchange

**Milestones International
College, Milestones
English Academy**

**VET+
ELICOS**

Melbourne, Australia
Course Guide 2023



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Welcome to Milestones

As you are planning your journey to shape your future, here is our introduction and what we stand for.

We offer learning with a human touch

We have earned the trust and respect of our students. We have great people who are experts in their fields. They bring a strong service ethos to everything they do. They take pride and ownership in the work they do. Our team brings passion, pride and experience together.

At Milestones, we make a positive difference in people's lives. We have earned a reputation for helping our students grow and achieve their goals. Our student services have actively helped our students in starting their life journeys in Australia away from their families and home.

At Milestones, we have a student first philosophy. We work with ensuring our students goals are achieved with the highest level of satisfaction. Our program designs and support services provide the premium educational experience.

We have education at our core. We have an extensive agent and partner network around the globe enabling us to reach out and promote the Australian education sector. We work with government bodies in promoting Australia as a destination and sustainable provider of education. We apply the very best international insights to our service offerings.

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Why Milestones?

Milestones is designed to provide you a premium educational experience.

Milestones Education

Milestones English Academy

Milestones International College



Milestones English Academy is an ELICOS centre offering language courses and Milestones International College provides vocational education and training. All of our programs, ELICOS and VET are CRICOS registered.

We are proud of our quality management system that ensures the courses offered by Milestones provide quality outcomes that contribute to positive development. We do this by carefully designing our courses to meet the needs of the industry and our students.

We offer highly engaging, interactive, practical and friendly classes. We offer flexible study options with a range of time tables and at competitive fees. At Milestones, you can study with students from around the world and make new friends and memories that you will have for the rest of your life!

Milestones Melbourne CBD campus is located in the heart of Melbourne CBD and surrounded by excellent public transport options including free trams, buses and trains.

Why

There are so many reasons to **love** living in Melbourne!

Melbourne?

- ✔ Multicultural, Welcoming Environment
- ✔ Creative, Exciting City Centre
- ✔ Delicious Restaurants, Cafes and Bistros
- ✔ Museums, Theatres and Galleries
- ✔ Villages
- ✔ Breakfast Spots, Rooftop Bars and Music Venues
- ✔ Experience Four Seasons Throughout the Year
- ✔ Gateway to Natural Springs, Peninsulas, Spectacular Coastline and Alpine



Melbourne has something for everyone, come and see for yourself! The city is vibrant and full of life with many amazing cafes, restaurants and bars on every corner. Melbourne is particularly well-known as Australia's live music capital, with gigs happening across many different music venues and genres every night! Get lost in Melbourne's graffiti streaked laneways filled with secret places to discover.

Enjoy sport? Melbourne is home to some of the world's most famous sporting events including the Australian Open and F1

Grand Prix. Not to mention it is the capital of the Australian Football League, with our MCG stadium able to seat 100,000 people!

Melbourne has a rich multicultural atmosphere. You can enjoy Chinatown; filled with many places to try delicious dumplings! Or instead, try souvlaki in the Greek precinct. From the best Vietnamese Pho in Footscray to the perfect Italian pizza and gelato on Lygon street - Melbourne has fantastic tastes from all around the world.

Business Management Courses

We are proud of our quality management system that ensures the courses offered by Milestones provide real and quality outcomes that contribute to positive development.

We do this by carefully designing our courses that meet the current industry and learning needs. We offer highly engaging, interactive, practical and friendly classes.



Certificate IV in Business

Course Description

This course is suited to those aiming to work as administrators and project officers. In this role, individuals use well-developed skills and a broad knowledge base to apply solutions to a defined range of unpredictable problems and analyse information from a variety of sources. They may provide leadership and guidance to others with some limited responsibility for the output of others.

BSB40215, CRICOS 103093M



Key Skills

- Business Administration
- Networking
- Promoting products and services
- Presentation Skills in a Business environment
- Environmental Sustainability
- Market Profiling
- Market Research
- Complex Business Communication

Duration

- 36 weeks

Entry Requirements

Minimum Entry requirement for enrolling in BSB40215 Cert IV in Business at Milestones are:

- Have completed at least the equivalent of Year 12
- Minimum age of 18 years
- English proficiency levels of IELTS 5.5 or equivalent

In addition, all students will be required to undertake a pre-training review including an LLN assessment, in order to assess their existing skills, knowledge and experience to undertake the course for pathway or capability of a business administrator across all business functions.

Diploma of Business

Course Description

This qualification would apply to individuals with various job titles including executive officers, program consultants and program coordinators. Individuals in these roles may possess substantial experience in a range of settings but seek to further develop their skills across a wide range of business functions. Conversely, it may also apply to those with little or no vocational experience, but who possess sound theoretical business skills and knowledge that they would like to develop in order to create further educational and employment opportunities.

BSB50215, CRICOS 103094K



Entry Requirements

Minimum Entry

requirement for enrolling in

BSB50215 Diploma of

Business at Milestones are:

- Have completed at least the equivalent of Year 12
- Minimum age of 18 years
- English proficiency levels of IELTS 5.5 or equivalent

In addition, all students will be required to undertake a pre-training review including an LLN assessment, in order to assess their existing skills, knowledge and experience to undertake the course for pathway or capability of a business administrator across all business functions.

Key Skills

- Quality Customer Service
- Media Planning
- Professional Development Management
- Risk Management
- Marketing Strategies
- Human Resources Management
- Complex Business Communication

Duration

- 52 weeks

Advanced Diploma of Business

Course Description

This qualification reflects the role of individuals with significant experience in a senior administrative role who are seeking to develop expertise across a wider range of business functions. The qualification is suited to individuals who possess significant theoretical business skills and knowledge and wish to consolidate and build pathways to further educational or employment opportunities.

BSB60215, CRICOS 103095J



Entry Requirements

Minimum Entry

requirement for enrolling in
BSB60215 Advanced

Diploma of Business at
Milestones are:

- Have completed at least the equivalent of Year 12
- Minimum age of 18 years
- English proficiency levels of IELTS 5.5 or equivalent

In addition, all students will be required to undertake a pre-training review including an LLN assessment, in order to assess their existing skills, knowledge and experience to undertake the course for pathway or capability of a business administrator across all business functions.

Key Skills

- Knowledge and Information Management
- Financial Management
- Marketing Planning
- Advertising Campaign Planning
- Human Resources Strategic Planning
- Organisational Change Management
- Workplace Safety

Duration

- 52 weeks

Information Technology Courses

We are proud of our quality management system that ensures the courses offered by Milestones provide real and quality outcomes that contribute to positive development.

We do this by carefully designing our courses that meet the current industry and learning needs. We offer highly engaging, interactive, practical and friendly classes.

Certificate III in Information Technology

Course Description

This qualification reflects the role of individuals who are competent in a range of Information and Communications Technology (ICT) roles, including animation, basic cloud computing, basic cyber awareness, digital media skills, generalist IT support services, networking, programming, systems and web development.

Individuals who work in these fields apply broad sets of skills, including foundational knowledge in critical thinking and customer service skills, to support a range of technologies, processes, procedures, policies, people and clients in a variety of work contexts.

ICT30120, CRICOS 104588B



Key Skills

- Creative & Critical Thinking
- Team Work in ICT
- Ethics and Privacy in ICT
- Introduction to Programming
- ICT Advise to Clients
- Basic Cyber Security Awareness

Duration

- 52 weeks

Entry Requirements

Minimum Entry requirement for enrolling in ICT30120 Certificate III in Information Technology at Milestones are:

- Have completed at least the equivalent of Year 12
- Minimum age of 18 years
- English proficiency levels of IELTS 4.5 or equivalent

In addition, all students will be required to undertake a pre-training review including an LLN assessment, in order to assess their existing skills, knowledge and experience to undertake the course for pathway or capability of na IT administrator across all IT functions.

Certificate IV in Information Technology

Course Description

This qualification reflects the role of individuals who are job ready and competent in a wide range of information and communications technology (ICT) roles and apply a broad range of skills in varied work contexts, using problem solving skills and effective communication with others.

ICT40120, CRICOS 104716K



Key Skills

- Database Development
- Database Maintenance
- Gaming Development
- Networking
- Programming
- Systems Administration Support
- Web Development

Duration

- 52 weeks

Entry Requirements

Minimum Entry

requirement for enrolling in ICT40120 Certificate IV in Information Technology at Milestones are:

- Have completed at least the equivalent of Year 12
- Minimum age of 18 years
- English proficiency levels of IELTS 5.5 or equivalent

In addition, all students will be required to undertake a pre-training review including an LLN assessment, in order to assess their existing skills, knowledge and experience to undertake the course for pathway or capability of an IT administrator across all IT functions.

Diploma of Information Technology

Course Description

This qualification reflects the role of individuals in a variety of information and communications technology (ICT) roles who have established specialised skills in a technical ICT function.

Individuals in these roles carry out moderately complex tasks in specialist fields, working independently, as part of a team or leading deliverables with others. They may apply their skills across a wide range of industries, business functions and departments, or as a business owner (sole trader/contractor).

ICT50120, CRICOS 104717J



Key Skills

- Advanced Networking
- Advanced Programming
- Back End Web Development
- Business Analysis
- Cloud Architecture
- Cloud Engineering
- Cyber Security
- Database and Data Management
- Front End Web Development
- Game Art and Design
- Game Programming
- Systems Administration
- Systems Analysis

Duration

- 52 weeks

Entry Requirements

Minimum Entry requirement for enrolling in ICT50120 Diploma of Information Technology at Milestones are:

- Have completed at least the equivalent of Year 12
- Minimum age of 18 years
- English proficiency levels of IELTS 5.5 or equivalent

In addition, all students will be required to undertake a pre-training review including an LLN assessment, in order to assess their existing skills, knowledge and experience to undertake the course for pathway or capability of an IT analyst across all business functions.

Cookery and Hospitality Courses

We are proud of our quality management system that ensures the courses offered by Milestones provide real and quality outcomes that contribute to positive development.

We do this by carefully designing our courses that meet the current industry and learning needs. We offer highly engaging, interactive, practical and friendly classes.



Certificate III in Commercial Cookery

Course Description

This qualification reflects the role of commercial cooks who use a wide range of well-developed cookery skills and sound knowledge of kitchen operations to prepare food and menu items. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

(SIT30821, CRICOS 108190C)



Key Skills

You will learn from food safety practices to using different methods of cooking. From planning and designing menus to cooking with meat, poultry, seafood, and vegetables. The course also includes other essential skills such as baking and cooking desserts.

Duration

- 52 weeks

Entry Requirements

Minimum Entry requirement for enrolling in Certificate III in Cookery (SIT30821, CRICOS 108190C) at Milestones are:

- Have completed at least the equivalent of Year 12
- Minimum age of 18 years
- English proficiency levels of IELTS 5.5 or or completion of a Literacy, Language and Numeracy (LLN)

assessment at ACSF Level 4

In addition, the students will be assessed for existing skills, knowledge and experience to undertake the work in a commercial kitchen and hospitality environment, the students will be required to undertake a Pre-Training Review.

Certificate IV in Kitchen Management

Course Description

This qualification reflects the role of commercial cooks who have a supervisory or team leading role in the kitchen. They operate independently or with limited guidance from others and use discretion to solve non-routine problems.

Key Skills

You will learn from food safety practices to using different methods of cookery: from planning and designing menus to cooking with meat, poultry, seafood, and vegetables. The

(SIT40521, CRICOS 108191B)



course also includes other essential skills such as baking, cooking desserts, coordinating kitchen operations, planning and cooking for diverse dietary requirements.

Duration

- 78 weeks

Entry Requirements

Minimum Entry requirement for enrolling in Certificate IV in Kitchen Management

(SIT40521, CRICOS 108191B) at Milestones are:

- Have completed at least the equivalent of Year 12
- Minimum age of 18 years
- English proficiency levels of IELTS 5.5 or or completion of a Literacy, Language and Numeracy (LLN) assessment at ACSF Level 4

In addition, the students will be assessed for existing skills, knowledge and experience to undertake the work in a commercial kitchen and hospitality environment, the students will be required to undertake a Pre-Training Review.

Diploma of Hospitality Management

Course Description

This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

Key Skills

- Moving from the practical to the theoretical and on to management issues, you will learn the intricacies of the Hospitality industry, People Management, Customer Service, and Financial Management.

(SIT50416, CRICOS 108192A)



- After completing our course, you'll be ready to operate independently, take responsibility for others, and make a range of operational business decisions, while being enabled to multi-skill.

Duration

- 78 weeks

Entry Requirements

Minimum Entry requirement for enrolling in the Diploma of Hospitality Management

(SIT50416, CRICOS 108192A) at Milestones are:

- Have completed at least the equivalent of Year 12
- Minimum age of 18 years
- English proficiency levels of IELTS 5.5 or or completion of a Literacy, Language and Numeracy (LLN) assessment at ACSF Level 4

In addition, the students will be assessed for existing skills, knowledge and experience to undertake the work in a commercial kitchen and hospitality environment, the students will be required to undertake a Pre-Training Review.

English Courses

We are a boutique English Language provider located in the heart of Melbourne.

Whether you are learning English for your future career, your studies or just for fun, we have a program of study that will help you to achieve your goals and meet your needs.

Our aim at Milestones is to make your stay in Australia the experience of a life-time.

General English

Course Description

Our General English program at Milestones has been designed for students from beginner to advanced levels and aim to develop students' communications skills and build confidence in their English ability in a friendly and welcoming environment.

Additional Information

English Entry Requirement: Beginner.

Levels Offered: Beginner, Elementary, Pre-intermediate, Intermediate, Upper-intermediate, Pre-advanced, Advanced, High-advanced.

CRICOS 092102K



Summary

Morning & Evening Classes

Intakes every Monday

Hours 8.30am - 1.00pm ;

4.30pm - 8.45pm

1 - 52 weeks

Learning Outcomes

- Theme-based learning;
- Real-life situation focus;
- Individual, pair and group work;
- Strong focus on communication.

Key Areas

- Speaking in everyday contexts;
- Developing natural pronunciation;
- Grammar in context;
- Real world reading and listening focus;
- Vocabulary development and writing for a range of purposes.

Speaking & Pronunciation

Course Description

This is a course designed for pre-intermediate to intermediate students who would like to further develop their speaking and pronunciation skills for effective communication.

Additional Information

English Entry Requirement: Elementary.

Levels Offered: Pre-intermediate.

CRICOS 092102K



Summary

Morning Classes

Intakes every Monday

Hours 8.30am - 1.00pm

2 - 6 weeks

Learning Outcomes

Students should be able to participate in a variety of communicative situations more effectively and confidently. They should possess a deeper understanding of spoken

features that would allow them to convey their messages more comprehensively.

Key Areas

- Pronunciation, stress and intonation.
- Develop oral fluency and intelligibility.
- Focus on features of connected speech.
- Develop an understanding of a variety of accents.

English for Hospitality & Tourism



CRICOS 0101086

Course Description

This course has been designed for students with a pre-intermediate to an intermediate level of English who want to develop the skills, knowledge, competence and confidence to work in a variety of contexts in the hospitality, tourism or customer care area.

Additional Information

English Entry Requirement: Pre-intermediate.

Levels Offered: Intermediate.

Summary

Morning & Evening Classes

Intakes every Monday

Hours 8.30am - 1.00pm ;

1 - 24 weeks

Learning Outcomes

On completing this course, students should possess a good understanding of language and skills needed to succeed and communicate effectively in contexts related to customer service, tourism and hospitality.

Key Areas

- Practice the language through real (classroom) situations.
- Learn specialist vocabulary and expressions.
- Develop key interpersonal skills.
- Develop your confidence in speaking.

Business English

Course Description

This course is designed for students with intermediate to upper-intermediate English skills who wish to develop their confidence and English competency in all skills in a business environment.

Additional Information

English Entry Requirement: Intermediate.

Levels Offered: Upper-intermediate.

CRICOS 0101087



Summary

Morning & Evening Classes

Intakes every Monday

Hours 8.30am - 1.00pm ;

1 - 24 weeks

Learning Outcomes

Students should be able to use their English skills in a variety of business contexts and situations such as writing formal letters, giving presentations, interpreting and discussing data and

networking.

Key Areas

- Skills for report writing.
- Development of strategies to deliver effective oral presentations.
- Business vocabulary development.
- Development of understanding and natural pronunciation.

IELTS Preparation

Course Description

The International English Language Testing System (IELTS) exam is required for university entry in most English-speaking countries. An IELTS score is also required if students want to immigrate to Australia or other English-speaking countries.

Our EAP/ IELTS course will provide students with the study skills they will need at university or other higher education institutions in an English-speaking country. At Milestones, we help students to develop techniques to improve their reading, writing, listening and speaking to achieve a high exam score.

Additional Information

English Entry Requirement: Pre-intermediate.

Levels Offered: Intermediate, Upper-intermediate, Advanced.

CRICOS 092103J

Summary

Morning & Evening Classes

Intakes every Monday

Hours 8.30am – 1.00pm ;

4.30pm – 8.45pm

1 – 12 weeks

Learning Outcomes

- Research, reference and write essays in an academic style;
- Give presentations and take part in seminars and tutorials;
- Adapt to the academic culture in an English-speaking country;



- Use academic vocabulary and grammar;
- Listen to lectures and take notes;
- Understand academic texts.

Choose IELTS if you:

- Have completed the Upper- Intermediate English level;
- Are planning on further academic studies in an English-speaking country;
- Would like to develop your academic skills in particular;
- Want a qualification that is recognised globally.

FCE, Cambridge First Certificate



CRICOS 0101088

Course Description

Our Cambridge FCE course will prepare students with all the skills and knowledge they need to take this internationally-recognized examination. We are one of the few English language providers to offer this course with flexible start dates.

Flexi-Cambridge allows you to join the course on any Monday and to study for as many weeks as you want.

Additional Information

English Entry Requirement: Upper-intermediate.

Levels Offered: Pre-advanced.

Summary

Morning & Evening Classes

Intakes every Monday

Hours 8.30am - 1.00pm ;

4.30pm - 8.45pm

1 - 52 weeks

Learning Outcomes

- How to write longer, more complex pieces of writing such as essays, reports and reviews.
- To communicate fluently in English using correct grammar and sentence structure.

- Examination tips and strategies to help you to achieve success.

Choose FCE if you:

- Have completed the Upper-Intermediate English level.
- Want a more intensive alternative to General English.
- Want a globally-recognized measure of English competence for employment, immigration or further study purposes.

CAE, Cambridge Advanced Examination

Course Description

This in-depth, high-level qualification shows that students have the language skills that employers and universities are looking for. Preparing for CAE helps learners develop the skills they need to make the most of studying, working and living in English speaking countries.

Additional Information

English Entry Requirement: Pre-advanced.

Levels Offered: Advanced.

CRICOS 0101088

Summary

Morning & Evening Classes

Intakes every Monday

Hours 8.30am – 1.00pm ;

4.30pm – 8.45pm

1 – 52 weeks

Learning Outcomes

- To produce more complex and accurate pieces of writing in a variety of styles.
- To communicate in English within a wide variety of professional and educational contexts.
- To understand a wide range of colloquial



expressions, phrasal verbs and idioms.

- To comprehend a wider range of written and spoken texts.
- Examination tips and strategies.

Choose CAE if you:

- You have passed Cambridge FCE and want to develop your English further.
- Want a qualification that is recognised by 99% of the world's top 100 universities.
- Want a test score that will remain valid forever.

PET, Cambridge English: B1 Preliminary

Course Description

Our PET courses prepare students for life in an English-speaking environment while, simultaneously, providing a challenging and varied learning experience. The course is offered at a Pre-Intermediate level and is a pathway to our FCE program.

CRICOS 0101088



Outcomes

- To extend and consolidate the learner's language ability.
- To introduce students to learner autonomy and study skills.
- To prepare students to take Cambridge First Certificate in English examination.

You have completed the Elementary English level. Want a more intensive alternative to General English

Learning

Choose PET if you:

CPE, Cambridge English Certificate in C2 Proficiency

Course Description

The CPE course is aimed at post-advanced level (entry equivalent CEFR C2, Cambridge English scale 190+, CAE pass grade C, IELTS 7.5). The course focuses on assisting students improve their overall proficiency in English, as well as develop the ability to recognise and write in a variety of genres, develop listening skills and reading strategies while extending their ability to interact in English. The course has been designed to assist learners, who either wish to improve their every-day communicative skills to function in an English-speaking environment, or for those who wish to develop their language skills in order to move on to further studies within Further Education or Higher Education.

CRICOS 0101088



Learning Outcomes

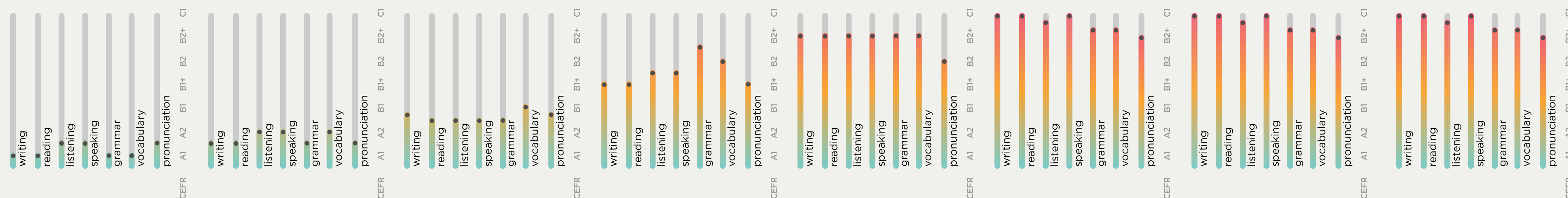
- To successfully prepare students for the Cambridge Proficiency test.
- To further extend and consolidate the learner's English language ability.
- To act as an extension from Advanced level.

Choose CPE if you:

Have completed the CAE, Cambridge Advanced Examination. Want to achieve high marks on the Cambridge Exam.

Courses & Progression

See here all courses and find the study program that best suits your goals.



General English

General English

General English
Speaking & Pronunciation
English for Tourism & Hospitality
PET - Cambridge English B1

General English
English for Tourism & Hospitality
PET - Cambridge English B1
Business English

General English
PET - Cambridge English B1
Business English
IELTS Preparation

General English
IELTS Preparation
FCE - Cambridge First Certificate

General English
IELTS Preparation
CAE-Cambridge Advanced Examination

CPE - Cambridge English Certificate C2

Beginner

Be able to use limited vocabulary to communicate. Be able to write simple sentences, read simple texts and answer simple questions.

Elementary

Be able to use limited vocabulary to communicate. Be able to write simple sentences, read simple texts and answer simple questions.

Pre Intermediate

Be able to maintain spoken communication and understand the main points of clear speech on familiar, everyday topics. Be able to gain meaning from simple texts and write simple texts on familiar topics.

Intermediate

Be able to interact with native speakers with a degree of fluency and spontaneity. Be able to understand the main points of conversations and to read a greater variety of texts and write simple texts on a range of topics.

Upper-Intermediate

Be able to take an active part in informal discussion; commenting and clearly explaining their point of view. Be able to understand standard speech spoken at a normal rate and be able to read articles and reports.

Pre Advanced

Be able to produce a broad range of language which allows fluent, spontaneous and almost effortless communication. Be able to understand lectures and discussions on complex topics beyond their own field.

Advanced

Be able to produce a broad range of language which allows fluent, spontaneous and almost effortless communication. Be able to understand lectures and discussions on complex topics beyond their own field.

High Advanced

Be able to produce a broad range of language which allows fluent, spontaneous and almost effortless communication. Be able to understand lectures and discussions on complex topics beyond their own field.

Level
CEFR A1 IELTS 1.0 - 1.5
Cambridge 80 - 120

Level
CEFR A2 IELTS 2.0 - 3.5
Cambridge 120 - 140

Level
CEFR B1 IELTS 3.5 - 4.0
Cambridge 141 - 150

Level
CEFR B1+ IELTS 4.5 - 5.0
Cambridge 151 - 160

Level
CEFR B2 IELTS 5.5 - 6.0
Cambridge 161 - 170

Level
CEFR B2+ IELTS 6.0 - 6.5
Cambridge 171 - 180

Level
CEFR C1 IELTS 7.0 - 7.5
Cambridge 181 - 200

Level
CEFR C2 IELTS 8.0 - 9.0
Cambridge 200 - 210

Duration
10-12 weeks

Duration
10-12 weeks

Duration
10-12 weeks

Duration
10-12 weeks

Duration
10-12 weeks

Duration
10-12 weeks

Duration
10-12 weeks

Duration
10-12 weeks

Our Partners & Pathways

If you would like to further your studies after completing your courses at Milestones, we have a variety of options available to you.

Study Pathways

Check your eligibility to engage in a pathway provider study program. After successfully completing our GE Upper-Intermediate, IELTS/EAP or Cambridge courses and achieving the required scores, you may be eligible to study at some of the education providers outlined on this page without needing to complete an official entrance exam.

Organizations we have partnership with:



Kangan Institute is one of the state's largest providers of apprenticeship and traineeship training and has strong relationships across a range of industries.



Bendigo TAFE is a regional provider of vocational education, training and assessment services. The institute has been in operation in various guises since 1854.



The Accend Education Group introduce you to the practical skills needed in the Hairdressing, Beauty, Makeup and Nail Technology industry and Business.



ZOI is a high quality Early Childhood Education provider in Melbourne. Your future career begins its life here with us at ZOI Early Childhood Education.



EIT is specialized in Engineering and delivers professional certificates, diplomas, undergraduate and graduate certificates, bachelor's and master's degrees, and a Doctor of Engineering.

Partners Colleges and Universities

Our list of education providers is updated constantly as we are always looking to establish new pathways with recognized Colleges and Universities for the benefit of our students. If you would like to discuss your study plans in further detail please contact our Student Services team.

Student Information

A photograph of three young women standing in front of a brick wall. The woman on the left is wearing a blue denim jacket and is looking towards the other two. The woman in the middle is wearing a black leather jacket and is smiling. The woman on the right is wearing a blue and orange striped jacket and is looking towards the woman in the middle. There are some plants and flowers in the background.

Milestones offers a range of support services to ensure your experience is enjoyable.

Welfare Services & Activities

“We understand that your first experience of living in a foreign country can be difficult, so we offer advice on many issues. Our friendly staff can help you with many challenges you might face when you first arrive in Australia.”
(Milestones Team)

Accommodation

Milestones offers a range of options for you to choose. Most popular choices for accommodation include:

- Homestay
- Student Residence
- Shared Accommodation

All our accommodation services are vetted for quality including safety and comfort so you can be assured of a pleasant stay.

Everyday Life Support

Our team can assist you in day to day activities and being organised. Such as:

- Opening a bank account

- Setting up a mobile phone
- Getting Internet connections
- Using Public Transport

Job Support

We understand that finding work in a new country can be challenging. Milestones offer a dedicated Job Club every week. The support provided includes:

- Resume writing
- Interview Skills
- Interview Preparation
- Common workplace issues
- Finding and using the right platforms to look for work
- Workplace laws in Australia

Free Classes

Milestones provides free classes for students 4 times a week from Tuesdays to Fridays. You have the option to choose from a range of classes, such as:

- Pronunciation Practice
- Expand your Vocab
- Writing Workshops
- Cinema Club
- Conversation Club
- Job Club

Language & Culture Immersion Program

Milestones' Language and Culture Immersion program has been designed for groups of students who are looking to improve their English skills while also having the opportunity to visit Melbourne and experience its cultural landmarks. Milestones offers a customised Language and Culture Immersion program tailored to the students age group, educational needs, and requests, including activities and excursions around Melbourne. To request a Language and Culture Immersion itinerary and quotation, please contact us directly.

Excursions & Events

There are a variety of events and activities organized by the Milestones team for all of our students to keep them entertained during, and after, study hours. Day trips to our famous beaches, visits to beautiful galleries and popular landmarks, sports events and more. At Milestones we want to make your journey an amazing and memorable experience.

Social Activities

At Milestones the students' learning experience goes beyond the classroom. We provide a variety of extra-curricular activities to encourage the right balance between studies and social activities. Our social activities calendar follows the best events in town and includes many whole school activities so students can mingle between the different classes.



Caio Lui, at Milestones Education CBD Campus

Milestones Support

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Milestones Support Services is a Milestones initiative designed to inspire people to progress by providing premium services and guidance from the first step of their journey in Australia onwards.

The program is specifically designed to help students plan for their future and will see them progress through various stages including counselling, development, coaching and further study sessions providing an opportunity for them to try out options and network with like-minded individuals.

While the student is experiencing and meeting new challenges during their journey, the My Milestones Program will align itself with

the students' needs and design strategies and guidance to enhance their journey under our campaign #HereforChange

1 Counselling sessions

- Analyse the student's current situation and list their aims / goals;
- Advise and set a plan through interactive feedback sessions.

2 Development sessions

- Analyse and monitor current action plan combined with reflective sessions;
- Advise on students' performance and establish strategies for next steps.

3 Coaching sessions

- Professional industry workshops;
- Industry mentor scheme

which partners students with alumni or professionals in their relevant field;

- Bridging system and migration seminars.

4 Future Networking sessions

- Host Study Fairs with our pathway partners to provide information about future study possibilities;
- Professional networking sessions to assist career development.

Success Stories



Karen Salinas, Spain

I studied event management at university back in Spain. I came here to change paths and gain experience in different areas. Milestones is providing me with introductions and encouragement to start new networks. Milestones also helps me to not only learn English but add new points of view.



Minseon Jeon, Korea

The courses are created based on current topics and situations, this means students work on interesting and engaging topics which are relevant in the real world. The courses provide a good platform to utilize and develop knowledge in the business sector.



Julian Salcedo, Colombia

I used to work as a Civil Engineer back in Colombia. I came to Melbourne to enhance my technical skills in English and be able to get involved in international projects and meet my career goals.



Tipaporn Tanakitlestsakul, Thailand

I am here to change my career and become a chef in Australia. The pathway course I am studying at Milestones provides me with a solid background and the English skills, so I can then join the Hospitality program at Crown College International. Milestones has been the platform for my new career.



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